



**Fuel Price Discrepancy Report Form**

To report a MyFuel NT ‘Price Mismatch’ or fuel availability discrepancy, complete the form below.

You will need to include evidence (either a photo showing the advertised fuel price at the service station, or a copy of your receipt) to verify the price of the fuel at the exact time you were at the service station.

Please note that **all** fields marked **\*** must be completed.

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| 1. **Price Discrepancy Details \***
 |
| Service Station Name:As shown on MyFuel NT |
| Service Station Address:As shown on MyFuel NT |
| Date: |
| Time: |
| Type of Fuel: |
| Advertised/signage price in cents (ie 127.5):or n/a if fuel not available at the service station |
| MyFuel NT price in cents (ie 126.5):or n/a as shown on MyFuel NT (as applicable) |

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| **2. Your Details \*** |
| Please tick:  Mr  Mrs  Ms  Miss  Other  |
| Surname: Given name(s): |
| Postcode: |
| Email address: |
| Business phone: Home phone: |
| Mobile: Fax: |



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| **3. Supporting Evidence \*** |
| Supporting evidence included with the report.Fuel Receipt: Fuel pump price image: Price Board image:  |

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| **4. Discrepancy Details** |
| If you wish to provide more information you may write a brief summary outlining the details of the Price Discrepancy.     |

Once you have completed all the fields submit the form to NT Consumer Affairs along with your supporting documentation to:

Email: consumer@nt.gov.au

Fax: (08) 8935 7738

Post: NT Consumer Affairs

 PO Box 40946

 CASUARINA NT 0811

In Person: First Floor

 The MET Building

 13 Scaturchio Street

 Casuarina NT 0812

 Ground Floor

 Green Well Building

 50 Bath Street

 Alice SPRINGS NT 0870