



Fuel Price Discrepancy Report Form

To report a MyFuel NT 'Price Mismatch' or fuel availability discrepancy, complete the form below.

You will need to include evidence (either a photo showing the advertised fuel price at the service station, or a copy of your receipt) to verify the price of the fuel at the exact time you were at the service station.

Please note that **all** fields marked * must be completed.

1. Price Discrepancy Details *

Service Station Name:

As shown on MyFuel NT

Service Station Address:

As shown on MyFuel NT

Date:

Time:

Type of Fuel:

Advertised/signage price in cents (ie 127.5):

or n/a if fuel not available at the service station

MyFuel NT price in cents (ie 126.5):

or n/a as shown on MyFuel NT (as applicable)

2. Your Details *

Please tick: Mr Mrs Ms Miss Other

Surname:

Given name(s):

Postcode:

Email address:

Business phone:

Home phone:

Mobile:

Fax:

3. Supporting Evidence *

Supporting evidence included with the report.

Fuel Receipt:
Fuel pump price image:
Price Board image:

4. Discrepancy Details

If you wish to provide more information you may write a brief summary outlining the details of the Price Discrepancy.

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Once you have completed all the fields submit the form to NT Consumer Affairs along with your supporting documentation to:

Email: consumer@nt.gov.au

Fax: (08) 8935 7738

Post: NT Consumer Affairs
PO Box 40946
CASUARINA NT 0811

In Person: First Floor
The MET Building
13 Scaturchio Street
Casuarina NT 0812

Ground Floor
Green Well Building
50 Bath Street
Alice SPRINGS NT 0870