

PUBLIC WARNING NOTICE FROM THE COMMISSIONER OF NOTHERN TERRITORY CONSUMER AFFAIRS Issued under section 223 of the Australian Consumer Law

Matthew James Eccles also known as Matt James trading as Projection Plus (ABN 99 707 594 551)

The Commissioner of Consumer Affairs is issuing a public warning notice to caution consumers not to deal with Matthew James Eccles also known as Matt James trading as Projection Plus.

Consumer Affairs has received a number of complaints and enquiries from consumers who have had dealings with Projection Plus. The complaints allege Mr Eccles:

- Accepted payment in advance for goods and services which have not been supplied
- Accepted equipment for repair and has failed to return the equipment to the customer

The Commissioner is warning the public about the alleged conduct as the Commissioner:

- 1. Has reasonable grounds to suspect that it may constitute breaches of the Australian Consumer Law.
- 2. Is satisfied that one or more persons has suffered, or is likely to suffer detriment as a result of the alleged conduct; and
- 3. Is satisfied that it is in the public interest to issue a public warning notice.

If anyone has any concerns about their dealings with Matthew James Eccles also known as Matt James trading as Projection Plus they should contact Consumer Affairs on 1800 019 319 or email <u>consumer@nt.gov.au</u>.

GARY CLEMENTS Commissioner of Consumer Affairs 4 April 2016

Telephone: (08) 8999 1999 or 1800 019 319 | Fax: (08) 8935 7738 | SMS: 040 111 6801 | Email: consumer@nt.gov.au

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