

MEDIA RELEASE

4 April 2016

PUBLIC WARNING ISSUED ABOUT MATTHEW ECCLES TRADING AS PROJECTION PLUS

The Commissioner of Consumer Affairs, Gary Clements, has issued a public warning to consumers and businesses not to deal with Matthew James Eccles also known as Matt James trading as Projection Plus (ABN 35 103 043 883).

Consumer Affairs is investigating a number of complaints against this trader alleging he has accepted payment and not supplied goods.

Mr Clements said "in one case the consumer paid over \$5000 in June 2015 for audio visual and other equipment and although Mr Eccles made repeated promises, the goods have not been supplied".

In other cases the trader accepted projectors for repair and the consumers have never received their equipment back. Communication with Mr Eccles is difficult and the business is generally non-contactable by phone.

Mr Eccles took over part of the formerly well-established Darwin business from its previous owners in April 2015. Mr Clements further states "the website www.projectionplus.com.au, now maintained by Mr Eccles, reveals content that is potentially misleading as it continues to portray the business as it was formerly established, creating an overall impression to the public that the business has authorisations, accreditations and facilities it does not have".

Consumer Affairs' efforts to resolve consumer complaints have been unsuccessful.

There are concerns this business conduct has resulted in actual detriment and may result in possible future detriment to Northern Territory consumers.

If anyone has any concerns about their dealings with Matthew James Eccles also known as Matt James trading as Projection Plus, they should contact NT Consumer Affairs on 1800 019 319 or email consumer@nt.gov.au.