

PROTECTION OF A TENANT'S PERSONAL INFORMATION

Under the *Residential Tenancies Act 1999*

The Application

The Commissioner of Residential Tenancies will set the types of personal information and documents a landlord may request from a prospective tenant as part of an application for a tenancy. That information will be limited to only the most relevant personal information about a tenant that is required to assess an application

If a landlord does not enter into a tenancy agreement:

- the landlord will have 5 business days to destroy all the information the landlord received from prospective tenants

If a landlord enters into a tenancy agreement:

- take reasonable steps to protect the information from misuse, interference or loss, and from unauthorised access, modification or disclosure;
- destroy information in relation to a tenant three years after termination of the tenancy;
- if requested, give the tenant a copy of any information, and amend, remove or destroy any inaccurate information

The acquisition, retention and disposal of tenant personal information used for tenancy database purposes are set under Part 14 of the Act